



Booking form and Terms & Conditions

Personal details	
First Name	
Last Name	
Address	
Postcode	
Nationality	
Sex	Male <input type="checkbox"/> Female <input type="checkbox"/>
Date of birth	
Passport number	
Issue and expiry dates - (Must be in-date by at least 6 months on date of trip)	
Phone	
Mobile	
E-mail	
Website	
Course / holiday details	
Title of course/holiday	
Course/holiday dates (as per the calendar or arrangement)	
Cost of course/holiday	
Deposit Paid (as per terms and conditions)	
Final Payments (as per terms and conditions)	



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Venue (where applicable)	
Meeting place (where applicable)	
Time of meeting (where applicable)	
Next of Kin	
Next of Kin	
Relationship	
Address	
Home Tel	
Daytime Tel	
Mobile	
Insurance	
Insurance company	
Insurance policy number	
24 hr contact number	
Policy details	
Flight details	
Flight number (where applicable)	
Departure time/date & airport (where applicable)	
Arrival time/date & airport (where applicable)	
Food	



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Dislikes	
Vegetarian	Yes <input type="checkbox"/> No <input type="checkbox"/>
Meat lover	Yes <input type="checkbox"/> No <input type="checkbox"/>
Food allergies	
Medical – Please attach details of any other medical condition or history that we should be aware of	
Medical allergies	Yes <input type="checkbox"/> No <input type="checkbox"/>
Asthma	Yes <input type="checkbox"/> No <input type="checkbox"/>
Diabetes	Yes <input type="checkbox"/> No <input type="checkbox"/>
Epilepsy:	Yes <input type="checkbox"/> No <input type="checkbox"/>
Pregnancy	Yes <input type="checkbox"/> No <input type="checkbox"/>
Heart complaints	Yes <input type="checkbox"/> No <input type="checkbox"/>
Other conditions	
Experience	
How many years have you been paddling	
What grade do you normally paddle	
Do you belong to a club (if so which)	
Do you have any coaching qualifications	
Name some rivers you have paddled	



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Please mention from where or whom you heard of us	

Payment is made either, by cheque PayPal or by online Banking.

Foreign trips are paid to:

Canoe Control International Ltd.
 Lloyds TSB
 Newton Abbot
 Account number: 02906318
 Sort code: 30-96-06
 BIC: LOYDGB21078
 IBAN: GB09 LOYD 3096 0602 9063 18

UK trips are paid to:

Canoe Control.
 Lloyds TSB
 Newton Abbot
 Account number: 01709748
 Sort code: 30-96-06
 BIC: LOYDGB21078
 IBAN: GB94 LOYD 3096 0601 7097 48

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Bookings

All bookings are made with either the limited company Canoe Control International, or Canoe Control UK. The UK office address for both is Canoe Control, AS.Watersports 1-3 Waterside, Haven Rd. Exeter, EX2 8GX United Kingdom. Our seasonal French office is Canoe Control International Ltd Camping La Vadouis Le Village 05120 Les Vigneux Haute Alps. The foreign trip operator is Canoe Control International Ltd. The UK operator is Canoe Control UK.

Paying by cheque or online Banking. To book a place download and complete a booking form and send it to the UK office of Canoe Control. Include with this a deposit of 30% for trips/courses of 4 days or more of the total cost per person, per foreign trip or payment in full per person for 1 day or 2 day courses. Unless the trip is full you will receive confirmation of booking and a trip dossier.

Paying by PayPal. To book a place download and complete a booking form and send it to the UK office of Canoe Control. Pay the deposit, via the PayPal button (on the payment on line page) for a particular trip or course (details on the payment on line page). We will then issue you with an invoice with the final payment details.

Final Balance.

Any final balance (except late bookings) should reach Canoe Control no later than 60 days prior to the course. In the case of non-European destinations Nepal, Morocco India etc final payment should be 90 days



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before the trip. If the balance is not received by the specified date, we reserve the right to cancel your booking and your deposit will be forfeited, unless a delay in your payment has been agreed by Canoe Control. Bookings accepted after the balance due date can be secured with the appropriate deposit and full payment must then reach us within 7 days of confirming your booking. Notice of cancellation must be given in writing. Should you cancel, the following scale of charges will apply:

All deposits are non-refundable.

European trips and courses if cancellation is more than 60 days before the trip starts 30% of the total trip cost lost.

Between 30 and 59 days before the trip starts - 50% of total trip cost lost.

Less than 30 days before the trip starts - 100% of total trip cost lost.

For International trips out side Europe (Morocco, India Etc) the cancellation charges are:

More than 90 days before the trip starts - loss of deposit

Less than 90 days before the trip starts - 100% of total trip cost

Similar terms are adopted throughout the travel industry and cover the costs of advance payments made by Canoe Control International or Canoe Control UK. Cancellation charges may be covered by your travel insurance provided the reason for cancellation falls within the terms of the policy

Transfers

If you wish to transfer from one trip to another, an administration charge of £50 will be payable, up to the time that the final balance becomes due. Any transfer after this point will be treated as a cancellation. A transfer request must be notified in writing and will not be actioned on the original trip booked until the administration charge has been received. Transfers are not possible from trips, which require deposit larger than £300.

Change to Itinerary

Whilst every effort will be made to adhere to the planned itinerary, it must be realized that with this type of adventurous activity changes to the programme will occur from time to time. Canoe Control International Ltd or Canoe Control UK accepts neither responsibility nor liability, for any ensuing costs, or the consequences of any such change; however caused Circumstances may arise where we are forced to alter dates, trip duration, transport schedules, or hotel accommodation before a trip starts. We will try to inform you of any such changes as soon as we know of them.

On assessing the conditions expected to be encountered on rivers or the abilities of the Trip Members, our Trip Leaders may decide to alter any proposed plan, river objective, river section or activity if they believe that to continue with the published itinerary, or any latterly agreed alternative, would place anyone at undue risk Our Trip Leaders will do their utmost to ensure that any problems are solved for the benefit of the team as a whole. Signing the booking form signifies your acceptance of the Trip Leader's authority to make decisions affecting the group or individuals. For instance, the Trip Leader may require an individual or individuals to leave the trip if they believe that a person's health is at risk, if an illegal act is committed, or behaviour may become, or has been, detrimental to the safety, enjoyment or well-being of the group

Refunds

A client leaving a trip at any stage, for whatever reason, will not be entitled to any refund unless agreed by either Canoe Control International Ltd or Canoe Control.

The Foreign & Commonwealth Office

Canoe Control International Ltd. and Canoe Control UK receive regular travel advice from the UK Foreign & Commonwealth Office. We will not knowingly operate trips in contravention of such advice if it is published before the due start date of a trip. Canoe Control International Ltd or Canoe Control UK will cancel an expedition if the FCO advice effectively puts the destination country or significant parts of the country out of bounds such as to make the river/trip objective untenable. If the main river/trip objective



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remains achievable in observance of the FCO Advice, we will alter the itinerary and the expedition will not be cancelled. For example, the FCO may advise that it is unsafe to travel through an area which lies on the published approach. In such circumstances, if the river can be reached by using an alternative route, we will do so and the trip will not be cancelled. If the FCO does not issue advice against travel, a disinclination to travel on the basis of a perceived threat or hazard, howsoever formed, will be interpreted as a voluntary cancellation and the charges set out in booking condition above will apply. Non-UK Nationals should consult their own government for advice on travel to the destination country and all countries transited en route.

Trip Numbers.

Trip sizes described in this online brochure are target sizes and may be changed at the discretion of Canoe Control International Ltd or Canoe Control. Similarly, leaders named in trip descriptions may also be changed. Canoe Control International Ltd or Canoe Control reserves the right to cancel any trip, which does not receive sufficient bookings to make it financially viable. Anyone booked onto a trip cancelled by Canoe Control International Ltd or Canoe Control will be entitled to a full refund. Anyone on such a trip will be invited to transfer to another trip and no transfer fee will be payable. Should they transfer to another trip any difference in price will be invoiced or credited accordingly.

Risk

I the undersigned understand that Canoe/Kayak/Rafting on either Placid or White Water is a risk activity. I also understand that by seeking out any adventurous holiday, course or training experience I can expose, myself and others to personal risk. Neither Canoe Control International Ltd or Canoe Control nor any of our representatives will be responsible for any illness, injury or death sustained on our paddling trips, nor will they be liable for any uninsured loss of personal property unless negligence against either Canoe Control International Ltd or Canoe Control is proven.

Equipment *(please read)*

If you take advantage of Canoe Control International Ltd or Canoe Control UK offers regarding the use of their boats and equipment (kayaking trips ONLY), whether on a hire basis or part of your trip, and you cause damage to said boats and equipment, whether by your negligence, deliberate or accidental actions, by signing below you agree to pay for any damages to the boats or equipment or the full price for the replacement of the boats or equipment, if lost or damaged beyond repair.

Beyond our Control

Canoe Control International Ltd or Canoe Control UK cannot be made liable for the consequences of strikes, industrial action, wars, riots, sickness, quarantine, government intervention, weather conditions, or other untoward occurrences, whatever they may be. In the event of civil unrest in a particular region, we undertake to inform our clients of the situation as soon as we have knowledge of it.

Personal Insurance.

Canoe Control is covered by public and employers liability insurance; however we offer no insurance cover regarding accidents etc. In your own interest, as Canoe/Kayak and Rafting activities involve an element of risk, you are advised to take out insurance cover against accident, emergency rescue, personal injury, loss of luggage, equipment damage and cancellation. Personal insurance can be gained through reputable companies specialising in outdoor activities, For courses/holidays abroad travel insurance covering adventurous activities is however an essential requirement when booking with Canoe Control.

Website Content

Having made every effort to ensure the correctness of the content of this website, Canoe Control International Ltd or Canoe Control UK cannot be held responsible for any inaccuracies.

Surcharges



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The prices contained in the course information sheets are based on costs and exchange rates as at the 1st of April 2007. We sincerely hope that surcharges will not be necessary, but in the unlikely event that they are, you may cancel your booking without penalty if the surcharge amounts to more than 10% of the cost of the Trip. Canoe Control International Ltd or Canoe Control UK agents and representatives are not entitled to promise refunds for whatever reason, and Canoe Control International Ltd or Canoe Control UK will not be bound by any such promises.

Acceptance

These booking conditions may only be waived in special circumstances, and in writing, by a letter from either Canoe control International Ltd or Canoe Control UK. The terms and conditions of all agreements made with either Canoe Control International Ltd or Canoe Control UK shall be subject to, and governed by, English law. When making your booking it is implied and accepted that you have read and understood all these booking conditions and agree to abide by them. When returning the completed form please remember to keep a copy for your own records.

Address to return completed booking form to

Canoe Control International Ltd.
Haven Road
Exeter
Devon
UK

I have read and agreed to the Booking Terms and Conditions written on this form.

Name

Signature:

Date: